FEATURES AND FUNCTIONS

Let’s explore the features of your Rogers remote.

Note: Your remote may differ slightly from the diagram above.
<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>SETUP</td>
<td>Use <strong>SETUP</strong> for all programming sequences.</td>
</tr>
<tr>
<td>PWR</td>
<td>Press <strong>PWR</strong> once to turn on or off a home entertainment device or component.</td>
</tr>
<tr>
<td>AUX, DVD, AUD, TV, CBL</td>
<td>Press <strong>AUX, DVD, AUD, TV or CBL</strong> once to select the home entertainment device you want to control. Also see the Device Types table on page 5. Each device button has a light that blinks when selected and indicates the remote is working.</td>
</tr>
<tr>
<td>GUIDE</td>
<td>Press <strong>GUIDE</strong> once to display the Quick Start Menu, press <strong>GUIDE</strong> a second time to display the Interactive Program Guide.</td>
</tr>
<tr>
<td>SETTINGS</td>
<td>Press <strong>SETTINGS</strong> once to display the Quick Settings menu, press <strong>SETTINGS</strong> a second time to display the General Settings menu.</td>
</tr>
<tr>
<td>INFO</td>
<td>Press <strong>INFO</strong> to display the current channel/program information or highlighted menu option.</td>
</tr>
<tr>
<td>DAY+ (or DAY-)</td>
<td>Press <strong>DAY+</strong> (or <strong>DAY-</strong>) to move a day forward (or back) within the Interactive Program Guide.</td>
</tr>
<tr>
<td>ARROW BONDS</td>
<td>Use the arrow buttons to navigate within the Interactive Program Guide, Settings, Quick Start Menu and most other screens.</td>
</tr>
<tr>
<td>OK/SELECT</td>
<td>Press <strong>OK/SELECT</strong> to choose options, PPV events and to tune to programs from the Interactive Program Guide.</td>
</tr>
<tr>
<td>PAGE+ (or PAGE-)</td>
<td>Press <strong>PAGE+</strong> (or <strong>PAGE-</strong>) to page up (or page down) through menu screens and the Interactive Program Guide.</td>
</tr>
</tbody>
</table>

**A, B and C** buttons can be used to access additional menu options. The **D** button (where applicable) is for future use.
<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="VOL+" /> <img src="image" alt="VOL-" /></td>
<td>Press VOL+ (or VOL-) to increase (or lower) the audio volume.</td>
</tr>
<tr>
<td><img src="image" alt="FAV" /></td>
<td>Press FAV to cycle through your favourite channels.</td>
</tr>
<tr>
<td><img src="image" alt="CH+" /> <img src="image" alt="CH-" /></td>
<td>Press CH+ (or CH-) to tune to the next higher (or lower) channel.</td>
</tr>
<tr>
<td><img src="image" alt="MUTE" /></td>
<td>Press MUTE to turn audio on or off.</td>
</tr>
<tr>
<td><img src="image" alt="LAST" /></td>
<td>Press LAST to jump to the previous channel watched.</td>
</tr>
<tr>
<td><img src="image" alt="ROGERS ON DEMAND" /></td>
<td>Press Rogers on Demand to access channel 100, the Rogers On Demand service.</td>
</tr>
<tr>
<td><img src="image" alt="PERSONAL TV" /></td>
<td>For future use.</td>
</tr>
<tr>
<td><img src="image" alt="EXIT" /></td>
<td>Press EXIT to leave of the Interactive Program Guide, the Quick Start Menu and most other screens.</td>
</tr>
<tr>
<td><img src="image" alt="LIST" /></td>
<td>Press this button to instantly replay the last 8 seconds of a program you are watching (PVR only).</td>
</tr>
<tr>
<td><img src="image" alt="LIVE" /></td>
<td>Press LIST to display the shows you’ve recorded on your PVR.</td>
</tr>
<tr>
<td><img src="image" alt="LIVE" /></td>
<td>Press LIVE to jump to live TV.</td>
</tr>
<tr>
<td><img src="image" alt="REW" /> <img src="image" alt="PLAY" /> <img src="image" alt="FFWD" /> <img src="image" alt="STOP" /> <img src="image" alt="PAUSE" /></td>
<td>Use these buttons to control the PVR functions of the digital box. In VCR and DVD mode, use REW, PLAY, FFWD, STOP and PAUSE to control playback. Press HD/ZOOM once to change the aspect ratio of the show you are watching (HD digital boxes only).</td>
</tr>
</tbody>
</table>
Button | Function
---|---
1 2 3 | Press the keypad numbers (0 to 9) to tune to channels directly (e.g., CH 09).
4 5 6 | Press PIP ON-OFF to switch the Picture-In-Picture feature on or off. (PVR only).
7 8 9 | Press PIP SWAP to switch images and sound between the main and PIP window.
0 | Press PIP MOVE to move the PIP window to a different area within the main picture.

In CBL mode, press the VIDEO SOURCE button to toggle between the digital box and the second video source. The second video source is the DVD, VCR or game console connected to the AUX INPUT on the front of the digital box. (PVR only)

In TV mode, press the VIDEO SOURCE button to select which available video input will be displayed on your TV.

DEVICE TYPES
After programming, the Rogers remote will be able to control these types of devices:

<table>
<thead>
<tr>
<th>Button</th>
<th>Controls These Devices</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUX</td>
<td>VCR, TV/VCR Combo, PVR (Personal Video Recorder) or extra DVD Player</td>
</tr>
<tr>
<td>DVD</td>
<td>DVD Player</td>
</tr>
<tr>
<td>AUD</td>
<td>Audio Amplifier, Tuner or Receiver</td>
</tr>
<tr>
<td>TV</td>
<td>Television</td>
</tr>
<tr>
<td>CBL</td>
<td>Rogers digital box</td>
</tr>
</tbody>
</table>
PROGRAMMING YOUR REMOTE

In addition to operating the digital box, the Rogers remote is capable of controlling basic commands on your TV, VCR and other components. To enable these features, the Rogers remote must be programmed for your particular home entertainment components.

There are two ways to program the Rogers remote to control your equipment; searching for the correct code or entering the code directly. If you have Internet access, your component codes are available online. Follow the instructions on the next page of this guide once you have the codes.

The alternative is to search for the codes using the steps below.

SEARCHING FOR YOUR CODE

To search for a code for your TV:

1. Turn on your TV.
2. On the remote control, press TV once; it will blink once. Press and hold SETUP until the TV button blinks twice, then release SETUP.
3. Enter 9 - 9 - 1. The TV button will blink twice.
4. Aim the remote control toward the TV and press PWR once.
5. Press CH+ repeatedly until the TV turns off.
   NOTE: In search mode, the remote control will send device codes from its library to the selected device, starting with the most popular code first. You may have to press CH+ dozens of times until the correct code is found.
6. After your TV has turned off, press SETUP once to lock in the code. The TV button will blink twice.

Searching codes for other devices

Since the Rogers remote control is a universal remote, you can program it for other components by repeating the steps above and substituting the TV button with the respective device button (DVD, AUD, etc.).
PROGRAMMING YOUR REMOTE

PROGRAMMING YOUR EQUIPMENT CODE DIRECTLY
To obtain the device code(s) for your brand of TV go to www.rogers.com/remotecodes
Once you have the code(s), follow the steps below.

To program the Rogers Remote for your TV:

1. Turn on your TV.

2. On the remote control, press TV once; it will blink once. Press and hold SETUP until the TV button blinks twice, then release SETUP.

3. Enter the device code for your TV. The TV button blinks twice.

4. Point the remote towards your TV and press the PWR button. Your TV should turn off. If not, repeat steps 2 and 3 trying each code for your brand of TV until you find one that works. If your TV doesn’t turn off after trying all TV brand codes, try the code search steps on the previous page.

Programming codes for other devices
Since the Rogers remote control is a universal remote, you can program it for other components by repeating the steps above and substituting the TV button with the respective device button (DVD, AUD, etc.).

For future reference, write down each working device code in the boxes below:

- TV -
- DVD -
- VCR -
- AUD -

Advanced remote functions
For more information on advanced features and functions of the Rogers remote, go to www.urcsupport.com.
**TROUBLESHOOTING**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device button does not blink when a button is pressed.</td>
<td>Replace the batteries with two (2) new AA alkaline batteries.</td>
</tr>
<tr>
<td>Device button blinks when you press a button, but home entertainment component does not respond.</td>
<td>Make sure you are aiming the remote at your home entertainment component and that you are within 5m (15’) of the component you are trying to control.</td>
</tr>
<tr>
<td>The Rogers remote control does not control home entertainment component or commands are not performing properly.</td>
<td>Try all listed codes for your brand of component. Make sure all devices can be operated with an infrared remote control.</td>
</tr>
<tr>
<td>My TV/VCR Combo unit does not respond properly to remote commands.</td>
<td>Use the VCR device codes for your brand of combo unit. Some combo units may require both a TV code and a VCR code for full operation.</td>
</tr>
<tr>
<td><strong>CH+</strong>, <strong>CH-</strong> and <strong>LAST</strong> do not work for your TV made by RCA.</td>
<td>Due to the design of older RCA TVs (1983-1987), only the original remote control will work.</td>
</tr>
<tr>
<td>Tried the “Search Method” and still could not find a working code for my TV.</td>
<td>Try the “Search Method” again after clearing the device button as follows: Press and hold SETUP until the TV button blinks twice. Next, enter 9 - 9 - 2. Then press and release the TV button twice.</td>
</tr>
<tr>
<td>Remote control does not turn on Sony or Sharp TV/VCR Combos.</td>
<td>For power on, these products require that you program TV codes on the remote control. For Sony, use TV code 0000 and VCR code 0032. For Sharp, use TV code 0093 and VCR code 0048.</td>
</tr>
</tbody>
</table>