Easy Installation Guide
Overview: Installing your Rogers Digital Terminal is as easy as A-B-C

A. CONNECT YOUR DIGITAL TERMINAL TO YOUR TV

1. Turn OFF the HD Digital Terminal but not your HDTV.
2. Connect one end of the composite cable to the VIDEO IN port on your HDTV.
3. Connect the other end of the composite cable to the VIDEO OUT port on the Digital Terminal.

Good Picture Quality: Component video connection for Standard Definition TVs

If the back of your television doesn’t have the ports required for the other connections, use this method. This connection option requires a Component Cable for HDTVs or a lit “Active” light on terminals without a display.

Note: It can take up to 15 minutes to display the correct icon or “Active” light on terminals without a display.

4. Set your TV to the proper input, based on the configuration method you chose in Step A.

B. AUTHORIZE YOUR DIGITAL TERMINAL

1. Connect the first end of the power cable to the back of the Digital Terminal.
2. Connect the other end of the power cable to the wall socket.

Note: You should keep your Rogers Digital Terminal plugged in all times to remain authorized and receive all service updates.

C. PROGRAM YOUR REMOTE CONTROL & ADDITIONAL OPTIONS

1. Turn on your TV.
2. Turn on your Rogers Digital Terminal.
3. Press the Power button on the front or use the included remote.

Note: HD Programming can be found on Channels 473 to 540.

19. Do you have an HDTV run the Setup Wizard below, if not proceed to Step 20.
   1. Turn OFF the HD Digital Terminal but not your HDTV.
   2. On the front of the HD Digital Terminal, press the INFO and CH/0 buttons simultaneously.
   3. The Setup Wizard will begin.
   4. Note: it may take up to one minute for the instructions to display on your HDTV.
   5. Follow the on-screen instructions displayed on your HDTV.
   6. The HD Digital Terminal is now set for your type of HDTV.
   7. Press to turn off your Digital Terminal.
   8. Connect the coaxial cable DIRECTLY to the Digital Terminal and not through another device like a VCR.
   9. Connect one end of the Coax cable to the wall outlet.
   10. Connect the other end of the coaxial cable to the wall outlet.
   11. Connect the other end of the RCA Audio cable to the AUDIO OUT port on your TV.
   12. Connect one end of the RCA Audio cable to the AUDIO IN port on the Digital Terminal.

D. PROGRAMMING GUIDELINES

4. Follow the easy on-screen instructions displayed on your TV.

5. The Setup Wizard will begin.

13. Set your TV to the proper input, based on the configuration method you chose in Step A.

Note: Common input names are CH 1, Video 1, HD 1, Camp 2, etc.

6. Wait for the Digital Terminal to become Active.

Note: HD Programming can be found on Channels 473 to 540.

14. Connect one end of the RCA Audio cable to the AUDIO IN port on your TV.

Note: To connect this method, follow the Rainbow instructions starting at Step 6.

7. Connect the other end of the RCA Audio cable to the AUDIO OUT port on the Digital Terminal.

15. Set your TV to the proper input, based on the configuration method you chose in Step A.

Note: HDMI Programming can be found on Channels 473 to 540.

16. Connect the coaxial cable DIRECTLY to the Digital Terminal and not through another device like a VCR.

8. Connect one end of the Coax cable to the wall outlet.

Note: It can take up to 15 minutes to display the correct icon or “Active” light on terminals without a display.

9. Connect the other end of the Coax cable to the wall outlet.

Note: HD Programming can be found on Channels 473 to 540.

17. Set your TV to the proper input, based on the configuration method you chose in Step A.

Note: Common input names are CH 1, Video 1, HD 1, Camp 2, etc.

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20. Can you view Channel 03?

Using your Digital Terminal remote, press the channel to 03, ensure your channels are authorized.

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In addition to operating the Digital Terminal, the Universal Remote Control is capable of controlling basic commands on your TV, VCR, and even other devices. To enable these features, the Remote Control needs to be programmed for your particular home entertainment components. Follow the corresponding steps to program in the remote for your TV. You can also program the remote for other components by repeating the steps and substituting the TV button with the respective device button (VCR, DVD, etc.).

**Identify the Remote Control included in your welcome kit**

Due to the wide range of Digital Terminal models that Rogers offers, different remote controls are included in the welcome kit. Identify which remote was included in your welcome kit by comparing the images below.

If your remote has 3 or 4 device buttons along the top and a green List button in the center, follow these steps.

1. Turn your TV on.
2. Press the TV button once. The TV button will flash once.
3. Repeatedly press and release the TV button until the TV button flashes twice.
4. Press and hold TV button until the TV button flashes twice then release button.
5. With the remote pointed towards your TV press PWR button once.
6. Release remote pointed towards your TV repeatedly press and release the PWR button until TV turns off. The remote will cycle through all possible codes until a match is found. Note: you may need to press the button(s) before times of flashing a match.
7. Once the TV button flashes twice press the TV button once to lock in the code. The TV button will flash twice.
8. Confirm the correct code was locked by pressing the SELECT button once to turn on your TV.

- **WHAT IF THIS DID NOT WORK?** Your remote should have come with a small guide that contains specific codes for programming popular components. You may wish to try these instructions.

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### DVD Player

- Audio and Video out of your DVD player directly to Audio & Video in on your TV.
- Audio and Video out of the Digital Terminal to Audio & Video in on your TV.
- Audio and Video out of the VCR to Audio & Video in on your TV.
- Audio and Video in on your TV.

### VCR

- Audio and Video out of your VCR to Audio & Video in on your TV.

### Home Stereo/ Theatre

- Audio out of your Stereo to Audio & Video in on your TV.
- Audio & Video in on your TV.

- **How To Connect More Than One Remote?**

- ** patiently?**

**What Is The Default PIN?**

Your Personal Identification Number (PIN) is a security feature required to operate Pay Per View, Rogers On Demand services and access parental controls. You can also program it for other components by repeating the steps and substituting the TV button with the respective device button (VCR, DVD, etc.).

### What Channels Are Available?

**Personal Digital TV Line-Up**

- Basic Cable & Ultimate TV Pak
- Pay Per View
- Information Channels
- Kids
- Learning
- Lifestyle
- Entertainment
- Movies
- Music
- News

- **Rogers On Demand Services**

- The Movie Network on Demand
- YTV Anime on Demand
- Howard Stern TV on Demand
- Pay Per View
- ONH! Plus on Demand

- **Rogers On Demand**

- **What If I Can’t Get More Information?**

**How Do I Solve Common Problems?**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>Possible Solutions</th>
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</thead>
<tbody>
<tr>
<td>No Picture on any channel</td>
<td>Digital terminal is not turn on or not connected.</td>
<td>Please turn on the Digital terminal or connect it to your TV.</td>
</tr>
<tr>
<td>No sound</td>
<td>Digital terminal is not turn on or not connected.</td>
<td>Please turn on the Digital terminal or connect it to your TV.</td>
</tr>
<tr>
<td>Unable to program receiver</td>
<td>Digital terminal needs to be reinitialized.</td>
<td>Press 9 to reinitialize the Digital terminal.</td>
</tr>
<tr>
<td>No HD pictures available in High Definition programming</td>
<td>HD receiver is not compatible with Digital terminal.</td>
<td>Connect your HD Digital terminal to your HD receiver.</td>
</tr>
<tr>
<td>Receiver does not work</td>
<td>TV channel not selected.</td>
<td>Select the correct input for your Digital Terminal source on your TV.</td>
</tr>
<tr>
<td>Receiver does not respond</td>
<td>Receiver is not programmed to control your home entertainment equipment.</td>
<td>Set the remote to the receiver.</td>
</tr>
</tbody>
</table>

**Where Can I Get More Information?**

To help you get the most out of your Rogers Personal TV service, and to solve potential service problems, Rogers provides you with a wide range of support options. Use the information below to choose the support option that best meets your needs.

- **Welcome to Rogers Personal TV** package

- **Digital Cable User Guide**

- **Support Website**

- **Contact Rogers**